

1 **Amendment to the Specification**

2 **In the Specification:**

3 Please amend the specification as follows:

4 On Page 6, please add the following new paragraphs after line 28.

5
6 FIG. 9 is a flow chart depicting another method for utilizing personal information to
7 customize a user's experience when interacting with an application program.

8 FIG. 10 is a flow chart depicting yet another method for utilizing personal information
9 to customize a user's experience when interacting with an application program.
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